

































































April 2, 2021

TO: Members, Assembly Privacy and Consumer Protection Committee

SUBJECT: AB 13 (CHAU) PERSONAL RIGHTS: AUTOMATED DECISION SYSTEMS

> **OPPOSE - AS AMENDED MARCH 25, 2021 SCHEDULED FOR HEARING - APRIL 8, 2021**

The California Chamber of Commerce and the listed organizations must respectfully OPPOSE AB 13 (Chau), as amended March 25, 2021. While we appreciate that the amendments narrow the application of this bill, we still have concerns and therefore remain opposed.

AB 13 remains overbroad and ambiguous. AB 13 is overbroad because, although it has been narrowed in scope to deal with procurement contracts, it would still be difficult, if not impossible, for any California contractor to comply with the requirements as drafted. The definitions are ambiguous and remain overbroad in their attempt to be all-encompassing; and the process requirements are onerous and provide agencies with no framework to determine what their obligations are.

The definition of "automated decision system" (ADS) remains overbroad. ADS is defined as any computational process that issues a score, classification, recommendation, or other simplified output that is used to support or replace human decision making and materially impacts natural persons. This definition literally encompasses all of computing, including calculators, which is demonstrative of how broadly this bill is drafted.

Similarly, the definition of "high-risk application" is in no way confined to high risk applications. Confusingly, it includes any use of an ADS that has the potential to result in inaccurate, unfair, biased, or discriminatory decisions impacting natural persons. Literally every computational system in the world has the potential to result in inaccuracy. This is not a reasonable standard. It bears no relationship to true unlawful discrimination, and it is not narrowly tailored to avoid sweeping in totally harmless inaccuracies or human error. Moreover, almost anything has the potential to result in unfairness, bias or discriminatory decisions that impact natural persons. For example, a system that favors first-time applicants or customers over second-time applicants or customers would be "biased" but could be reasonable in application because it produces positive effects.

The definition of "high risk application" also includes an ADS that involves the personal information of a *significant number* of individuals with regard to race, color, national origin, political opinions, religion, trade union membership, genetic data, biometric data, health, gender, gender identity, sexuality, sexual orientation, criminal record, or any other characteristic identified in the Unruh Civil Rights Act (Section 51 of the Civil Code) or meets any *other criteria* established by the Department of Technology. Again, with regard to drafting, the bill fails to define what a "significant number" of individuals is, making that numerical threshold ambiguous on its face. Further, the bill fails to indicate what "other criteria" will be and instead rests that responsibility on the Department of Technology with no framework or guidelines on how DOT is to establish this "other criteria." This passing-along of the obligation to account for the definitional shortcomings of this bill does not provide reasonable certainty to businesses as they design products and services.

Additionally, the definition of "simplified output" means output composed of fewer dimensions than the respective inputs used to generate it. This is the same issue with the definition of ADS. A simple calculator takes several inputs and generates an output with a smaller dimension (e.g. 1+2 is the input, and the output is 3; two dimensions of input vs one dimension of output). Almost any computational function will provide a simplified output, thus leaving this definition overbroad.

AB 13 does not provide protections for proprietary and trade secret information. AB 13's impact assessments are so broad and arbitrary that many businesses could be required to reveal proprietary information about internal processes and trade secrets in order to apply for contracts with local agencies. Indeed, many local agencies have come under scrutiny from businesses and the public for unreasonable demands that businesses divulge valuable intellectual property and even the personal information of consumers. AB 13 should provide safeguards against unreasonable demands from local agencies for such information.

**AB 13 will drive the cost of government contracts up.** The additional bureaucratic processes that **AB 13** requires will slow down state procurements from both the vendor and agency side. These additional procurement procedures will also increase agency workloads and drive up the costs of bids for contracts. Additionally, for smaller businesses that cannot afford to, or otherwise do not have the resources to jump through the bureaucratic hurdles imposed by **AB 13** will be left unable to compete.

Because **AB 13** is still unclear, does not provide protections for intellectual property, does not protect information and businesses from overreaching agencies, provides no guidelines to the DOT, and fails to account for the consequences of its additional bureaucratic hurdles, we must respectfully oppose **AB 13** (**Chau**).

Sincerely,

Shoeb Mohammed Policy Advocate

California Chamber of Commerce

Advanced Medical Technology Association
American Council of Life Insurers
American Property Casualty Insurance
Association
Alliance for Automotive Innovation
Association of California Life & Health Insurance
Companies
Association of National Advertisers

California Bankers Association
California Business Properties Association
California Credit Union League
California Financial Services Association
California Grocers Association
California Land Title Association
California Manufacturers & Technology
Association

California Mortgage Bankers Association California Retailers Association California Trucking Association Civil Justice Association of California Consumer Data Industry Association **Electronics Transactions Association** Insights Association Internet Association Internet Coalition MPA - The Association of Magazine Media National Association of Mutual Insurance Companies Pacific Association of Domestic Insurance Companies Securities Industry and Financial Markets Association Silicon Valley Leadership Group TechNet Technology Industry Association of California

Legislative Affairs, Office of the Governor CC:

Edmundo Cuevas, Office of Assemblymember Chau

Liz Enea, Assembly Republican Caucus

SM:ldl