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September 21, 2022

**Via electronic mail**

Federal Trade Commission  
Office of General Counsel  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
[FOIA@ftc.gov](mailto:FOIA@ftc.gov)

**Re: Freedom of Information Act Request**

Dear Sir/Madam:

Pursuant to the Freedom of Information Act, 5 U.S.C. § 552 *et seq.*, we are requesting copies of all records possessed by the FTC's Office of Inspector General (IG) and FTC's Bureau of Consumer Protection's Division of Consumer and Business Education, Division of Privacy and Identity Protection, and Division of Financial Practices that relate to the subject of misuse of FTC identity theft reports or block requests sent to credit bureaus based on such reports, including the misuse of such reports or block requests by credit repair organizations or fraudsters. This FOIA request also includes, but is not limited to, records relating to the fifth issue identified in the FTC's IG's FY 2021 Report on the FTC's Top Management and Performance Challenges,<sup>1</sup> that is, the issue of fraudulent identity theft complaints.

As you know, FOIA requires agencies to release information unless it is specifically exempt from disclosure, and also requires agencies to release all reasonably segregable nonexempt portions of records, i.e., to redact exempt portions of records and release the rest. We request that you provide us with complete and accurate copies of all nonexempt material requested.

This is a commercial request. We agree to pay reasonable search and reproduction costs. However, if these costs exceed \$250, we request that you notify us before reproducing the documents.

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<sup>1</sup> See Fed. Trade. Comm'n, Office of Inspector General, *Final OIG FY 2021 Report on the FTC's Top Management and Performance Challenges*, OIG Report No. OIG-21-05, at 8-9 (Sept. 30, 2021), [https://www.ftc.gov/system/files/documents/reports/final-oig-fy-2021-report-ftcs-top-management-performance-challenges/oig\\_fy\\_2021\\_ftc\\_top\\_management\\_challenges\\_final\\_report\\_9-30-21.pdf](https://www.ftc.gov/system/files/documents/reports/final-oig-fy-2021-report-ftcs-top-management-performance-challenges/oig_fy_2021_ftc_top_management_challenges_final_report_9-30-21.pdf).

We understand that we can expect a response within 20 days of your receipt of this letter. We prefer electronic copies of the documents, but if courier or overnight delivery is necessary, please contact us for delivery or pickup information.

Thank you for your assistance. If you have any questions, please call me at (202) 408-7407 or email me at [eellman@cdiaonline.org](mailto:eellman@cdiaonline.org).

Sincerely,

/s/

Eric J. Ellman

Senior Vice President, Public Policy & Legal Affairs